



Jury Education Management Forum

2017 Spring Conference

April 27 – 28, 2017

San Francisco, California

Wednesday, April 26

Location TBD

6:00 pm

Executive Committee Meeting

Thursday, April 27

Judicial Council Conference Center 455 Golden Gate Avenue, San Diego Room

7:30 am – 8:00 am

Registration

8:00 am – 8:30 am

Welcoming Remarks & Introductions:
Daniel Tapia, JEM President

8:30 am – 9:00 am

Judicial Council of California Updates:
Kristin Greenaway

9:00 am – 10:15 am

Using Technology to Improve Customer Service:
Texts, Websites, IVR and More

10:15 am – 10:30 am

Break

10:30 am – 11:45 am

Implementing Jury Technology Projects:
The Good, the Bad, and the Ugly

11:45 am – 12:00 pm

Meet Your Jury Vendors:
JSI, Conduant/Xerox, MBS, ATI, Sonant and Courthouse
Technologies

12:00 pm – 4:00 pm

JSI and Conduant/Xerox User Groups Meetings
(Lunch Provided)

Friday, April 28

San Francisco Superior Court 400 McAllister Street, Room 007 (Coffee & Pastries Provided)

8:00 am – 8:30 am

Check-out and Travel to Courthouse

8:30 am – 9:00 am

Welcoming Remarks, San Francisco Superior Court

9:00 am – 10:30 am

Sharing Jury Experiences:
Lessons Learned

10:30 am – 10:45 am

Break

10:45 am – 11:30 am

Roundtable Discussion of Hot Topics in Jury

12:00 pm

Close of Conference